Waking up from a nap one afternoon, Albert S. reached for his wheelchair, ready to pull himself from bed straight into the chair. It’s a well-practiced manoeuvre, one that, as a long-time sufferer of multiple sclerosis, Albert has performed many, many times. That day however, he somehow missed the wheelchair and fell to the floor, unable to get up.

At the time, Albert had only recently moved into his unit at Silent Cooperative Apartments, an independent-living building that is home to 105 deaf and hearing seniors and physically challenged adults of all ages. Despite being alone in his apartment, he was far from alone when help was needed.

Upon falling, Albert pushed the medical alert button strapped around his wrist, which sent a signal to the Amber control system in the downstairs office of Victoria Prince, the Apartments’ Service Coordinator. Simultaneously, a signal was sent to the central station at CST, the monitoring and emergency response services company that installed the Amber system. “Staff members were in his apartment within minutes and they lifted him straight into his wheelchair, shaken but unharmed,” relates Ms. Prince. “Being new here, Albert was greatly comforted to see how the Amber system worked and how quickly help came from just a push of a button.”

Victoria Prince / Service Coordinator,
Silent Cooperative Apartments / Chicago, IL, USA
“Amber has been the perfect emergency response solution for my building, and it has brought peace of mind not only for my residents but for staff as well.”

The Amber® family of advanced emergency response, personal safety and telehealth solutions harnesses Visonic’s wireless expertise to address the safety needs of aging seniors and others needing reassurance. Targeted to the fast-growing market for support for older people living at home and in independent-style protected living arrangements, Amber combines a home safety and intrusion alarm, a full-featured activity support system, and a convenient interface to telehealth services in a single system.