PowerManage™
Complete Service
Why IP?

- **Reduce Communication Costs**
  - Flat rate costs for IP communications over broadband and GPRS are usually applied
  - Rates are usually lower than GSM/PSTN communication costs

- **Be Ready For The Future Today!**
  - European countries stop installing phone land-lines
  - Today time more and more issues are coming up as result of transforming and multiplexing analog technology several times between the sender and the receiver side.
  - Future connects/access will be IP-only (no new lines with analog or ISDN)
A unique Service Management Platform, IP receiver and added-value solution in one box.

- Saving Cost$$$$
- Better Service
- Additional Services
PowerManage™ - All-in-One

Event Receiver & Additional Services
Remote Maintenance
Stand-alone Automation
Event Receiver & Additional Services

Response

Automation software

PowerManage

Monitoring Operators

Additional Services

Connected Systems
Event Receiver & Additional Services

All-in-one IP receiver

- Acts as an IP Receiver for all broadband and GPRS solutions from Visonic
- Forwards events to all Monitoring Stations automation software using MLR2
- No hassle ‘out-of-the-box’ combined H/W and Software device. Visonic installation and service.
- Supports any panel with standard SIA/IP

Saves cost

- Reduces communication cost using IP communication
- Provides better serviceability by monitoring of alarm systems
- Reduce operational costs using IP based remote maintenance and diagnostics
Event Receiver & Additional Services

User interaction, better service and added-value

- Enables alarm verification and on-demand surveillance
- Auto-forwarding of visual clips to end-users’ cell phone or email, allowing fast decision of “friend or foe”
- Auto-alerting installers/end-users when their system reporting path fails
- Allows users to access their alarm system via web interface using own nickname instead of costly fixed IP address
- Enables added-value-offering for end-user with forwarding of selected events and images to end-user’s cell phone or email box
- Optional hot-backup redundancy
Standalone Automation

Monitoring Operators  Automation Software

PowerManage

Response

Connected Systems
Low-cost low-features standalone monitoring software

- Event screen integrated with Visual Verification
- Operator can request visual capture from cameras
- Sound for every event in the events tab alerts operator to every event
- Keeps copy of alarm systems event history (log) and alarm images for audit review
- PowerManage-Lite
Remote Maintenance – Field Installers

PowerManage / IPMP - IP Receiver

Technical Team/Admin

Installers

Connected Systems

Internet
The PowerManage 2.4 product provides cloud services to installers. These services include programming alarm systems, sending notifications to installers or end-users and viewing images from Next PG2. Visonic itself providing this service without any commitment or warranty at home.visonic.com for end users who do get this service from their monitoring station.

PowerManage is build using latest Web technologies. It can be accessed using IP and HTTP protocols and is therefore practically designed for any cloud operation.

Wikipedia: Cloud computing describes computation, software, data access, and storage services that do not require end-user knowledge of the physical location and configuration of the system that delivers the services.
Remote Maintenance – Technical center

Technical Team/Admin

CMS Technical Support

PowerManage

Connected Systems
Remote Maintenance

Facilitates CMS work, provides service to installers

- Supports Monitoring Station technical staff team work with administrator and operators accounts.
- Allows Monitoring Station to provide cloud service to individual installers or dealers.
- Easy and intuitive web interface allows setup as cloud service
- Remote programming of alarm systems facilitates technical work
In a nutshell

- Facilitates interaction with end-users, faster response and gives added-value to end-users
- Supports use as low-cost low-features standalone monitoring software
- Supports team work of technical staff
- Cloud services for independent installers
- Saves cost
- All-in-one IP Receiver
- Solution for small monitoring stations
PowerManage pre installation Audit:
- Server Hardware Firewall and Networking configuration and setting – By EFL according to Visonic Guidelines

Installation:
- Installation and configuration - By Visonic engineer
- At least one well trained IT Manager at installation site, capable of diagnosing network issues and solving them.
- 2 day training

After Sales Service:
- Helpdesk representative supporting a customer needs to have the same level of understanding and experience as the installer.
- Visonic provides a Tier-3 support for product application issues (no networking support at any level).
Deployment to suit your needs

- **Low cost**
- **Hot Backup**
- **Multi-Site**
- **Carrier Grade**