1. INTRODUCTION

The TOWER 20 AM PG2 is a 2-way, wireless outdoor digital mirror PIR detector which includes the following features:

- Patented 8 independent quad PIR detectors (Octa-QUAD™) operating in true Quad configuration (patented) with true motion recognition (TMR) processing for each of the 8 PIR detectors, as well as central motion processing that distinguishes between moving intruders and trees and bushes in motion.
- Advanced Obsidian Black Mirror™ optics (patent pending).
- Optimum performance even in poor weather conditions such as snow, rain, dust, wind and direct sunlight
- Tamper protection prevents opening and removal from wall
- PowerG two-way Frequency Hopping Spread Spectrum FHSS-TDMA technology - provides robustness and reliability that is closer than ever to wired systems
- Built-in link quality indicators enable installer to check signal quality without physically approaching the control panel, thus making installation faster and easier.
- Robust housing with recessed window.
- Smart anti masking distinguishes between masking spray and rain.
- Alarm LED is visible in sunlight.
- Automatic termination of walk-test after 15 minutes.
- Microprocessor-controlled temperature compensation.
- Immunity to pets weighing up to 18 Kg (40lb), not pet alley – see Table 1
- Built-in swivel bracket

2. INSTALLATION

2.1. Installation

A. Bracket installation (see Figure 2). Fix the bracket firmly on a stable wall or pillar. The orientation of the fixed bracket must be as parallel as possible to the surveyed ground surface.

B. Adjust the detector's horizontal and vertical angles (see Figure 3), according to the surveyed ground surface. The vertical angle indicator position for various installation height and coverage distance combinations is detailed in Table 1 (the information refers to a relatively flat surveyed area. Verify the correct installation by walk-test).

C. Fasten the detector to the bracket (see Figure 2 step 4).

Table 1 - Vertical Adjustment Reference

<table>
<thead>
<tr>
<th>Mounting Height</th>
<th>Coverage Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2m / 6.7 ft</td>
</tr>
<tr>
<td>3.0m / 10 ft</td>
<td>-</td>
</tr>
<tr>
<td>2.5m / 8 ft</td>
<td>1</td>
</tr>
<tr>
<td>2.0m / 7 ft</td>
<td>1</td>
</tr>
<tr>
<td>1.5m / 5 ft</td>
<td>2</td>
</tr>
</tbody>
</table>

Note: The grayed-in cells in Table 1 are the installation alternatives recommended for further reducing false alarms from pets.
A. Mark drilling point  
B. For wall tamper  
C. Drill  
D. Fasten  

**Note:** The 2 screw holes enable adjustment of the bracket on the wall, if needed, following the walk test.

E. Three long screws  
F. Two short screws

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**Figure 2 - Installation**

**HORIZONTAL ADJUSTMENT (-45° to +45°)**

**VERTICAL ADJUSTMENT (0° to -10° in 2.5° clicks / steps)**
1. Release locking  
2. Adjust  
3. Lock  
4. Release locking  
5. Adjust  
6. Lock  
7. Turn cover and push slider  
8 & 9. Put back cover  
10. Secure with screw

A. Vertical angle steps

**Figure 3 - Adjustment and Cover Closure**

### 2.2. Battery Insertion

It is recommended to perform the first batteries insertion on a flat surface (see Figure 4). After battery insertion, the LED will flash for 60 seconds and then the detector will enter a 15 minutes' local diagnostic mode.

**Figure 4 – Battery Insertion**

A. Tamper switch  
B. Press firmly to release the bracket  
C. 3 screws

### 2.3. Enrollment

Refer to the PowerMaster control panel's Installer Guide and follow the procedure under the "02:ZONES/DEVICES" option of the Installer Menu. A general description of the procedure is provided in the following flow chart.

<table>
<thead>
<tr>
<th>Step 1</th>
<th>Step 2</th>
<th>Step 3</th>
<th>Step 4</th>
</tr>
</thead>
</table>
| Enter the Installer menu and select “02:ZONES/DEVICES” | Select "ADD NEW DEVICE"  
See Note 1 | Enroll the device (see Figure 5) or enter the device ID | Select a detector number for the new flood detector |
| **02:ZONES/DEVICES**  
MODIFY DEVICES | **ADD NEW DEVICES**  
DOWN | **ENROLL NOW** or  
ENTR ID:XXX-XXXX | **Z14:Motion Sens**  
ID No. 130-XXXX |

<table>
<thead>
<tr>
<th>Step 5</th>
<th>Step 6</th>
<th>Step 7</th>
</tr>
</thead>
</table>
| Configure Location, Zone Type & Chime parameters | Enter PARTITIONS.  
See Note 2 | Assign partitions to the detector by pressing the  
1  
2  
3 buttons on the |
Notes:
[1] If the detector is already enrolled you can configure the detector parameters and assign partitions via the "Modify Devices" option – see Step 2.
[2] PARTITIONS will appear only if PARTITIONING was previously enabled in a panel that supports the Partitioning feature (for further details, see "Partitioning" in the PowerMaster Installer Guide).

2.4. Configuring the Detector Parameters

Enter the DEVICE SETTINGS menu and follow the configuration instructions for the TOWER 20 AM PG2 detector as described below.

<table>
<thead>
<tr>
<th>Option</th>
<th>Configuration Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALARM LED</td>
<td>Define whether or not to activate the alarm LED indication.</td>
</tr>
<tr>
<td>Optional settings: ON (default) and OFF.</td>
<td></td>
</tr>
<tr>
<td>PIR SENSITIVITY</td>
<td>Define if the detector operates at regular or high PIR sensitivity, or that at least one detection zone must be crossed before an alarm is triggered (One Region).</td>
</tr>
<tr>
<td>Optional settings: LOW (default), HIGH and One Region.</td>
<td></td>
</tr>
<tr>
<td><strong>Note:</strong> For EN compliance, the detector should be set to &quot;One Region&quot;.</td>
<td></td>
</tr>
<tr>
<td>DISARM ACTIVITY</td>
<td>Define whether or not to set the activity time during Disarm mode.</td>
</tr>
<tr>
<td>Optional settings: NOT Active (default), YES – no delay, YES + 5s delay, YES + 15s delay, YES + 30s delay, YES + 1m delay, YES + 2m delay, YES + 5m delay, YES + 10m delay, YES + 20m delay and YES + 60m delay.</td>
<td></td>
</tr>
<tr>
<td>OUTDOOR ANTI-M</td>
<td>Enable or disable the outdoor anti-masking feature.</td>
</tr>
<tr>
<td>Optional settings: Disabled (default) and Enabled.</td>
<td></td>
</tr>
<tr>
<td>ALARM Hours</td>
<td>Define whether motion alarms are always enabled or only when dark (at night).</td>
</tr>
<tr>
<td>Optional settings: Day and Night (default) and Night only.</td>
<td></td>
</tr>
</tbody>
</table>

2.5. Local Diagnostic Test

A. Set the detector in local diagnostic mode, as follows:
   - Open the detector’s bottom cover (see "Figure 4 – Battery Insertion" on the previous page, steps 1 - 3) and then press and release the tamper switch (see "Figure 5. TOWER 20 AM PG2 " on the next page). The LED will flash for 60 seconds and then the detector will enter into 15 minutes' local diagnostic mode.
   - **Note:** The detector automatically enters into 15 minutes' local diagnostic mode after battery installation or Tamper switch recovery.

B. Adjust the detector in the horizontal plane to cover the required protected area.
C. Walk into the detector’s field of view. Adjust the vertical plane to receive the maximum number of detections when crossing the entire 90° pattern.
   - Verify that the LED blinks each time your motion is detected, as you cross one Quad PIR. Then verify that the LED lights steadily for 2 seconds as you cross the next adjacent Quad PIR. After alarm indication, the LED blinks three times and provides the received signal strength indication (see Table 2).

<table>
<thead>
<tr>
<th>LED response</th>
<th>Reception</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green LED links</td>
<td>Strong</td>
</tr>
<tr>
<td>Orange LED blinks</td>
<td>Good</td>
</tr>
<tr>
<td>Red LED blinks</td>
<td>Poor</td>
</tr>
<tr>
<td>No blinks</td>
<td>No communication</td>
</tr>
</tbody>
</table>

**Important!** Reliable reception must be assured. Therefore, "poor" signal strength is not acceptable. If you receive a "poor" signal from the detector, re-locate it and re-test until a "Good" or "Strong" signal strength is received.

**Note:** For detailed Diagnostics Test instructions refer to the control panel Installer’s Guide

The LED blinking, described above, is operative only in Local diagnostic mode. Upon each full detection (LED lights steadily for 2 seconds), the control panel receives the alarm. If required, perform the detector’s horizontal / vertical adjustments (see section 2.1 and Figure 3).

**Important!** Instruct the user to perform a walk test at least once a week, to verify proper operation of the detector.

D. Place a piece of cardboard on the detector’s front side to deliberately mask the optical window. Verify that after 2 minutes, the yellow LED lights continuously (see Table 3 below) and the alarm control panel receives the masking alarm.
E. Remove the masking from the detector’s front side. Verify that the LED turns off

**Table 3 - LED operation**

<table>
<thead>
<tr>
<th>LED Indications</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red LED blinks</td>
<td>Stabilization (warm-up 60 sec)</td>
</tr>
<tr>
<td>Red LED ON 0.2 sec.</td>
<td>Tamper open / close</td>
</tr>
<tr>
<td>Red LED blinks twice</td>
<td>One quad PIR detection in diagnostic mode</td>
</tr>
<tr>
<td>Red LED on 2 sec.</td>
<td>Intruder alarm</td>
</tr>
</tbody>
</table>
Note: After detection, the detector disables itself to save battery power. It reverts to the ready state if there is no subsequent detection throughout the following 2-minute period.

Figure 5. TOWER 20 AM PG2

3. COMPLIANCE WITH STANDARDS

Europe: EN 300220, EN 301489, EN 60950-1, EN 60950-22, EN 50130-4, EN 50130-5, EN 50131-2-2, EN 50131-5-3, EN 50131-6.

Hereby, Visonic Ltd. declares that the radio equipment type TOWER-20 PG2 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: http://www.visonic.com/download-center.

Certified by Norwegian accredited certification body Applica Test & Certification AS in accordance with EN 50131-2-2, EN 50131-5-3, EN 50131-6, EN 50130-4, and EN 50130-5.

EN 50131-1 Security Grade: According to EN 50131-1 this equipment can be applied in installed systems up to and including Security Grade 2.

EN 50131-1 Environmental Class: Class IV

UK: This product is suitable for use in systems installed to conform to PD6662:2010 at Grade 2 and environmental class 4. DD243 and BS8243

USA: FCC-CFR 47 Part 15,

Canada: IC-RSS 210

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio and television reception.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause such interference, which can be verified by turning the device off and on, the user is encouraged to eliminate the interference by one or more of the following measures:
- Re-orient or re-locate the receiving antenna.
- Increase the distance between the device and the receiver.
- Connect the device to an outlet on a circuit different from the one that supplies power to the receiver.
- Consult the dealer or an experienced radio/TV technician.

FCC Compliance Statement

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio and television reception.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause such interference, which can be verified by turning the device off and on, the user is encouraged to eliminate the interference by one or more of the following measures:
- Re-orient or re-locate the receiving antenna.
- Increase the distance between the device and the receiver.
- Connect the device to an outlet on a circuit different from the one that supplies power to the receiver.
- Consult the dealer or an experienced radio/TV technician.

Warning! Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This device complies with FCC Rules Part 15 and with Industry Canada licence-exempt RSS standard(s). Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference that may be received or that may cause undesired operation.

Le present appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.
W.E.E.E. Product Recycling Declaration

For information regarding the recycling of this product you must contact the company from which you originally purchased it. If you are discarding this product and not returning it for repair then you must ensure that it is returned as identified by your supplier. This product is not to be thrown away with everyday waste.


4. APPENDIX: SPECIFICATIONS

OPTICAL
Black Mirror Max. Coverage Up to 12 m (40 ft) / 90°
Detector Technology 8 independent quad PIR detectors operating in true Quad configuration

A. Top view
B. Side view of each detector

Figure 6. Coverage Pattern

PET IMMUNITY
Up to 18 Kg (40 lb)

ELECTRICAL
Input Power Two 3V CR123A Lithium batteries
Caution! Risk of explosion if battery is replaced by an incorrect type. Dispose of used battery according to the manufacturer’s instructions.
Battery Life (for typical use) 3 years
Low Battery Threshold 4.0 V

WIRELESS
Frequency Band (MHz) Europe and rest of world: 433-434, 868-869 USA: 912-919
Maximum Tx Power 10 dBm @ 433 MHz, 14 dBm @ 868 MHz
Communication Protocol PowerG
Tamper Alert Reported when a tamper event occurs and in any subsequent message, until the tamper switch is restored

MOUNTING
Mounting Type Wall mounting
Mounting Height 1.5 – 3.0 m (5 – 10 ft)
Horizontal Adjustment -45° to +45°, in 5° steps
Vertical Adjustment 0° to -10°, in 2.5° steps

ENVIRONMENTAL
Operating Temperatures -35°C to 60°C (-31°F to 140°F)
Storage Temperatures -35°C to 60°C (-31°F to 140°F)
Humidity 95% max.
White Light Immunity Above 25000 lux

PHYSICAL
Size (H x L x W) 157 x 147 x 124 mm (6-3/16 x 5-13/16 x 4-7/8”)
Weight (with battery) 600 g (21 oz)
Color White or gray

PATENTS
U.S. Patents 7250605 ● 6818881 ● 5693943 (other patents pending)

WARRANTY

Visonic Limited (the “Manufacturer”) warrants this product only (the “Product”) to the original purchaser only (the “Purchaser”) against defective workmanship and materials under normal use of the Product for a period of twelve (12) months from the date of shipment by the Manufacturer.

This Warranty is absolutely conditional upon the Product having been properly installed, maintained and operated under conditions of normal use in accordance with the Manufacturers recommended installation and operation instructions. Products which have become defective for any other reason, according to the Manufacturers discretion, such as improper installation, failure to follow recommended installation and operational instructions, neglect, willful damage, misuse or vandalism, accidental damage, alteration or tampering, or repair by anyone other than the manufacturer, are not covered by this Warranty.
There is absolutely no warranty on software, and all software products are sold as a user license under the terms of the software license agreement included with such Product.

The Manufacturer does not represent that this Product may not be compromised and/or circumvented or that the Product will prevent any death and/or personal injury and/or damage to property resulting from burglary, robbery, fire or otherwise, or that the Product will in all cases provide adequate warning or protection. The Product, properly installed and maintained, only reduces the risk of such events without warning and it is not a guarantee or insurance that such events will not occur.

**Conditions to Void Warranty:** This warranty applies only to defects in parts and workmanship relating to normal use of the Products. It does not cover:

* damage incurred in shipping or handling;
* damage caused by disaster such as fire, flood, wind, earthquake or lightning;
* damage caused by unauthorized attachment, alterations, modifications or foreign objects being used with or in conjunction with the Products;
* damage caused by peripherals (unless such peripherals were supplied by the Seller);
* defects caused by failure to provide a suitable installation environment for the products;
* damage caused by use of the Products for purposes other than those for which they were designed;
* damage from improper maintenance;
* damage arising out of any other abuse, mishandling or improper application of the Products.

**Items Not Covered by Warranty:** In addition to the items which void the Warranty, the following items shall not be covered by Warranty: (i) freight cost to the repair centre; (ii) customs fees, taxes, or VAT that may be due; (iii) Products which are not identified with the Seller’s product label and lot number or serial number; (iv) Products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection or testing to verify any warranty claim. Access cards or tags returned for replacement under warranty will be credited or replaced at the Seller’s option.

THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, OBLIGATIONS OR LIABILITIES, WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE. IN NO CASE SHALL THE MANUFACTURER BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS WARRANTY OR ANY OTHER WARRANTIES WHATSOEVER, AS A FORESEEABLE.

THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES OR FOR LOSS, DAMAGE, OR EXPENSE, INCLUDING LOSS OF USE, PROFITS, REVENUE, OR GOODWILL, DIRECTLY OR INDIRECTLY ARISING FROM PURCHASER’S USE OR INABILITY TO USE THE PRODUCT, OR FOR LOSS OR DESTRUCTION OF OTHER PROPERTY OR FROM ANY OTHER CAUSE, EVEN IF MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

THE MANUFACTURER SHALL HAVE NO LIABILITY FOR ANY DEATH, PERSONAL AND/OR BODILY INJURY AND/OR DAMAGE TO PROPERTY OR OTHER LOSS WHETHER DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR OTHERWISE, BASED ON A CLAIM THAT THE PRODUCT FAILED TO FUNCTION, HOWEVER, IF THE MANUFACTURER IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS OR DAMAGE ARISING UNDER THIS LIMITED WARRANTY, THE MANUFACTURER’S MAXIMUM LIABILITY (IF ANY) SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE OF THE PRODUCT INVOLVED, WHICH SHALL BE FIXED AS LIQUIDATED DAMAGES AND NOT AS A PENALTY, AND SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST THE MANUFACTURER. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THESE LIMITATIONS MAY NOT APPLY UNDER CERTAIN CIRCUMSTANCES.

When accepting the delivery of the Product, the Purchaser agrees to the said conditions of sale and warranty and he recognizes having been informed of.

The Manufacturer shall be under no liability whatsoever arising out of the corruption and/or malfunctioning of any telecommunication or electronic equipment or any programs.

The Manufacturers obligations under this Warranty are limited solely to repair and/or replace at the Manufacturer’s discretion any Product or part thereof that may prove defective. Any repair and/or replacement shall not extend the original Warranty period. The Manufacturer shall not be responsible for dismantling and/or reinstallation costs. To exercise this Warranty the Product must be returned to the Manufacturer freight pre-paid and insured. All freight and insurance costs are the responsibility of the Purchaser and are not included in this Warranty.

**For sales in Israel only:**

The Purchaser shall comply with the provisions of the Israeli Consumer Protection Law – 1981(“Consumer Protection Law”) related regulations, including the Israeli Consumer Protection Regulations (Warranty Sticker), 5772-2012 (“Regulations”), including, without limitation (i) providing its customers with at least the minimum warranty required by the Consumer Protection Law, and (ii) ensuring that a warranty certificate and a warranty sticker (as defined in the Regulations) (“Warranty Sticker”) shall be attached to any sold Products and the date of the sale of the Product to the consumer or the end-user shall be added in a readable manner on the Warranty Sticker.

In no event shall the Purchaser’s compliance with the Consumer Protection Law and Regulations expand any of the Manufacturer’s warranty obligations under this warranty, and the Purchaser shall be responsible for any warranty that it provides with respect to the Products which exceeds or is different from this warranty.

This warranty shall not be modified, varied or extended, and the Manufacturer does not authorize any person to act on its behalf in the modification, variation or extension of this warranty. This warranty shall apply to the Product only. All products, accessories or attachments of others used in conjunction with the Product, including batteries, shall be covered solely by their own warranty, if any. The Manufacturer shall not be liable for any
damage or loss whatsoever, whether directly, indirectly, incidentally, consequentially or otherwise, caused by the malfunction of the Product due to products, accessories, or attachments of others, including batteries, used in conjunction with the Products. This Warranty is exclusive to the original Purchaser and is not assignable.

This Warranty is in addition to and does not affect your legal rights. Any provision in this warranty which is contrary to the Law in the state or country were the Product is supplied shall not apply.

**Governing Law:** This disclaimer of warranties and limited warranty are governed by the domestic laws of Israel.

**Warning**

The user must follow the Manufacturer’s installation and operational instructions including testing the Product and its whole system at least once a week and to take all necessary precautions for his/her safety and the protection of his/her property.

* In case of a conflict, contradiction or interpretation between the English version of the warranty and other versions, the English version shall prevail.