Multi-network SIM
Data SIM with SMS and voice back-up capability

Please register this SIM with Wireless Logic up to 48 hours before installation. Full instructions inside

Visonic part number Z-UK072-0

Connected through telenor

SIM sits here
Thank you for purchasing Wireless Logic’s Telenor Private Fixed IP SIM Cards in partnership with Visonic.

How to activate the SIM card:
You need to complete two forms - 'Airtime Application Form' and a 'SIM Activation Form'.

To obtain copies of each form, simply email: support@wirelesslogic.co.uk and within the subject heading state - 'Visonic application form request'

Upon receipt of the forms please fill-in the following details (marked in yellow) on the Airtime Application Form:

a. ‘Customer Details’ section
b. ‘Customer Agreement’ section

1. Please sign the Airtime Application Form

2. Please fill in the SIM card numbers (according to SIM Information you received together with each SIM card) in the SIM Activation Form and sign it.

3. Please scan the signed Airtime Application Form and Attachment to the Airtime Application Form and send it via email to the following addresses:

visonicactivations@wirelesslogic.co.uk

It is important that both forms are signed. If you are not able to scan/email the forms, please fax both forms to: +44 1628 539899

4. Please allow a minimum of 48 hours notice for activation. An activation notice will be sent to you via email.

How to install the SIM card:
In order to connect your SIM to the GPRS network and let it pick up the Private Fixed IP address, you will need to enter the Wireless Logic Private APN logon credentials, which you received together with each SIM card. Please refer to your Visonic Installation manual, ‘Defining communications’ for information on how to enable the reporting features on PowerMax or PowerMaster panels.

In the unlikely event that the SIM card does not connect to the GPRS network, in the first instance, please do the following:

1. Place the Wireless Logic SIM card into an unlocked handset or WWAN modem which has the ability to connect to the internet and configure the APN settings on the handset to use the Wireless Logic credentials.

2. Check to see if it registers to a roaming network.
   If not, please call Wireless Logic Technical Support as detailed below.

3) If it registers to a roaming partner network, then try to connect to the internet using the correct APN and credentials (e.g. wlapn.com, UN: visonic, PW: visonic”).

   If you are able to connect to the internet then the Wireless Logic SIM and the profile it is using is working OK.

Installers’ online SIM control panel
To find out more about our Visonic Installer online SIM control panel ‘SIMpro’, where installers can provision, monitor and control their SIM estates, simply contact:

support@wirelesslogic.co.uk

For Technical Support information
see back cover
Technical Support
For connection issues or any other technical queries please contact Wireless Logic Support on 0844 8044 111 option 3 or +44 1628 539 800.

Opening hours:
08.30 - 17.30 GMT Monday to Friday.

Wireless Logic Limited
Globe Park, Network House, Marlow, Buckinghamshire SL7 1LY United Kingdom

UK Phone: 0844 8044 111
Int’ Phone: +44 1628 539800
Fax: +44 1628 539 899
www.wirelesslogic.com