



Product Change Note

PowerManage v. 4.10

Date: Thursday, December 23, 2021

Region: EMEA, LATAM, APAC

Product: PowerManage

Brand: All Brands



All-in-one receiver, technical management center, and interactive service platform.

Scope

We are pleased to announce the release of version 4.10 of the PowerManage Platform. This version adds full support of PowerMaster LTE communicator with PowerMaster v. 18 panels and several system improvements.

Features, Benefits & Value

Feature	Benefit	Value
Change of system upgrade mechanism	Starting from 4.10, future updates to PowerManage will not require a system reinstallation	Faster and easier system update, with system minimum downtime and ability to be ran remotely
User interface improvements	New history tab Interactive user account list now displaying assigned panels	Save operator's time in their day-to-day job
LTE modem OTA upgrade on PowerMaster systems version 18	Support for over-the-air firmware upgrade of PowerMaster LTE modem	Reduction of truck roll costs
Interactive installers management	System administrator can now add, suspend, delete and reset password of interactive installers and associate them with the panel account	Less time spent on system administration. Improved user experience.
Customizable sounds	Events arriving to the server can now be associated with customizable sounds per event type	Drive focus of the operator to critical events. Backs up automation software in case of failure.
Custom notifications for Dual Path communicator	Push notifications from Dual Path communicator will now be aligned with communicator programming	End users will now be better informed about the system status
Events streaming mode turned ON by default	Events will now show up on the Events Tab automatically after installation, without the need to refresh page	Less time spent on installation process. Save operator's time.

Filtering and searching by peripherals' Device ID number	Operator can now find the panel using peripherals' Device ID in the search engineer	Less time spent on customer service and technical support
Additional filtering and searching criteria in panels	Each panel now has additional fields in remarks that can be used for filtering and searching on additional information	Less time spent on customer service and technical support
Video on Demand history	Server will now store on demand videos and allow access to them instead of showing only the last video	Operators will be able to better assess the situation and to investigate past alarms
System reports enhancements	PDF reports will now include information GSM RSSI levels, temperature and light changes	System administrators will now be able to better analyze system behavior and diagnose quicker
E-mail multi-language support	E-mails will now be sent to end users with the server's assigned language	End users will now be better informed about the system status
Geo-redundancy mode enhancements	Groups will now be synchronized between Master and Slave servers in real time	Higher security and database integrity for geo-redundant installations
Automatic logs forwarding mode	Logs can now be automatically forwarded to technical support team	Enables better assessment and quicker issue resolution
AC failure in panel memory	Panel AC failure will be reported by server only until the failure is present instead of being acknowledged by end user.	Improved user satisfaction and peace of mind

Compatibility

PowerMaster 10/30/33: v. 12, v. 14, v.16, v.17, v.18.x, v.19.4, v.20.2

PowerMaster 360/360R: v.19.4, v.20.2

PowerLink: x.x.46, x.x.92.6, x.x.93.17, x.x.94.14

PowerSeries Neo: 1.11, 1.2, 1.31, 1.33, 1.36, 1.37

PowerSeries Neo communicator: 4.11, 5.01, 5.02, 5.03, 5.11, 5.21, 5.3, 5.41, 5.42

PowerSeries Pro: 1.02.01.001, 1.11.01.002, 1.20.xx.xxx, 1.30.xx.xxx, 1.31.xx.xxx

BLE320 / TL405LE: v2.0.74.0, v.3.0.07.0

Availability

Please contact your local sales rep for more information.

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