

# Contents

Introduction to PowerMaster-360.....	3
PowerMaster-360 LED indicators and connectors.....	5
Operating the alarm system.....	6
Arming and disarming the system.....	7
Users and codes.....	8
Alarms.....	8
Bypassed areas.....	8
Receiving SMS notifications.....	9
Operating the alarm system through SMS.....	10
Periodic testing.....	10
Replacing the PowerMaster-360 backup battery.....	11
Replacing batteries in wireless devices.....	11
Acknowledging keyfob low battery.....	11
Cleaning the control panel.....	11
Partitions.....	12
Siren activity in partitions.....	12
Common areas.....	13
Home fire escape planning.....	13
PowerMaster-360 specifications.....	14
Compliance with Standards.....	15
Visonic Limited Warranty.....	16

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## Introduction to PowerMaster-360

① **Note:** "PM" is used as an abbreviation for "PowerMaster".

The PowerMaster-360 is a wireless alarm system used to detect and alert the occurrence of a variety of security and safety hazards, including burglary and fire. The PowerMaster-360 is governed by a control panel that is designed to collect data from various sensors that are strategically located within and along the perimeter of the protected site.

The alarm system can be armed or disarmed by a variety of key-fobs and keypads using special codes. Proximity tags enable authorised people to enter restricted zones.

In the **armed state**, the system initiates an alarm upon detection of a disturbance in any one of the armed zones.

In the **disarmed state**, the system provides visual information, and initiates an alarm if smoke is detected or upon disturbance in a 24-hour zone.

The system identifies a wide range of events, including alarms, attempts to tamper with sensors, and several types of trouble. Events can be reported automatically to monitoring stations, private telephones, and mobile phones. Events can be reported by SMS and email. Your installer can determine what type of events will be reported to which destination.

① **Note:** A qualified technician must check the system at least once a year.

PowerMaster-360 features include the following:

### Multiple arming modes

Away, Home, Away-Instant, Home-Instant, Latchkey, and Bypass

### Disarm under duress

If a user is forcibly compelled to disarm the system, they can do so using a duress code that disarms the system as usual, but also sends a silent alarm to the monitoring station.

### System supervision

All wireless peripherals within the protected site send periodic **keep alive** supervision messages. If a **keep alive** message is overdue, the system reports a **missing** trouble alert.

### Battery supervision

The PowerMaster-360 continuously monitors the battery condition of the sensors and devices in the system, and sends a **low battery** message whenever a battery needs to be replaced within a maximum of 30 days.

### Distress calls

Users can use key-fobs to activate distress calls by pressing two buttons simultaneously.

### Access from remote telephones

You can access the PowerMaster-360 from a remote telephone and arm or disarm it, or receive status information.

## **Looking after people at home**

The system can be programmed to monitor people's activity within the protected area, and send out an alert message if no movement is detected for a predefined period of time.

## **Partitioning**

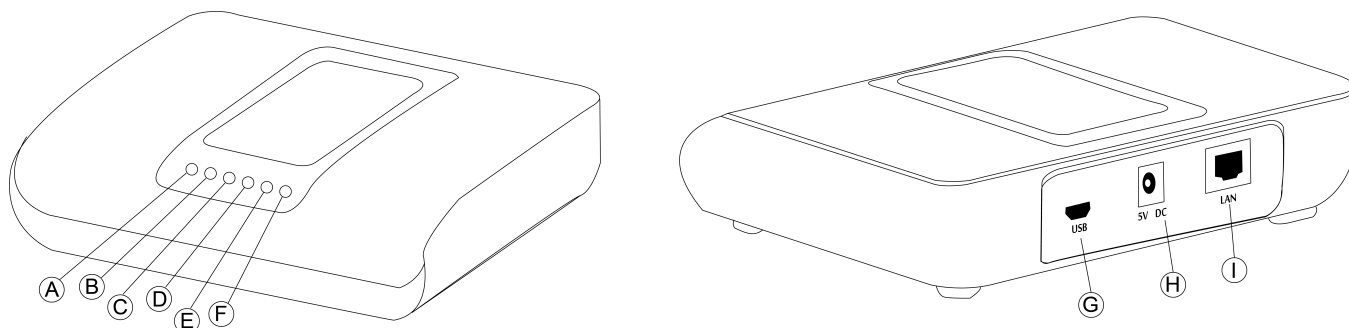
Partitioning allows you to divide the system into three independently controllable areas—for example, garage, main house, basement—with different users assigned to each partition whereby each user can arm the partition to which they are assigned.

## **Common areas**







The system supports areas that are used by two or more partitions. Example: a reception area, which is common to two offices, each of which is assigned to a separate partition, is armed only after both partitions are armed. In the armed state the reception area is armed after either partition is disarmed to allow the user of that office to use the reception area without generating an alarm.

# PowerMaster-360 LED indicators and connectors

**Figure 1: PowerMaster-360 LED indicators and connectors**







**Table 1: PowerMaster-360 LED indicators**

LED	Description
A 	<b>AC power</b> Green: the panel is connected to power
B 	<b>Arming status</b> Red: system is armed away Flashing red: system is armed home Off: system is disarmed
C 	<b>System trouble</b> Orange: system detects an abnormal condition
D 	<b>Server connectivity</b> Blue: a connection is active between the panel and the PowerManage server Off: the panel is not connected to the PowerManage server
E 	<b>Smart home service connectivity</b> Blue: the panel is connected to the smart home server Off: the panel is not connected to the smart home server
F 	<b>Wi-Fi connectivity</b> Green: Wi-Fi module is available in the panel Green, blinking slowly: Wi-Fi access point is active
G	<b>Micro USB connection</b>
H	<b>5V DC power connection</b>
I	<b>LAN connection</b>

# Operating the alarm system

The alarm system is operated by various remote devices as well as a mobile phone application as follows:

**Table 2: Operating the alarm system**

<b>Mobile application</b>	The mobile app enables you to control your home and business security remotely. You can see inside your home or business in near real time, and you can make decisions about events and notifications from anywhere using your smart phone.	
<b>Keypads</b>	The KP-140/1 PG2 and KP-160 keypads enable easy arming and disarming of the alarm system, and initiation of emergency, fire, and panic alarms. The keypads control programmable outputs from anywhere in the home or office and provide homeowners with visual indication of successful command execution and system status.	
<b>Keyfobs</b>	The KF-234 PG2 and KF-235 PG2 keyfobs are used to arm and disarm the alarm system, for emergency signalling, home automation, and other remote control applications, providing instant visual verification that the requested command has been successfully executed.	
<b>Proximity tags</b>	Proximity tags enable you to perform a variety of functions without entering a user code, for example arming and disarming. Whenever the user code is required, you can present a valid proximity tag and perform the required operation without the need to key in the user code.	

For more information about how to operate each device, please refer to the relevant user guide. You can find online guides on the Visonic website: <https://www.visonic.com/>.

# Arming and disarming the system

Arming the alarm system is an action that prepares the system to sound an alarm if a zone is violated by motion, or by opening a door or window.

Disarming the alarm system restores the control panel to the normal standby state. In this state, only **fire** and **24-hour** zones sound an alarm if violated, but a **panic** alarm can also be initiated.

The alarm system can be armed or disarmed using keyfobs and keypads.

**Note:**

- In the **armed state**, the system initiates an alarm upon detection of a disturbance in any one of the armed zones.
- In the **disarmed state**, the system provides visual status information and initiates and alarm if smoke is detected or upon disturbance in a 24-hour zone.

The system supports the following arming options:

**Table 3: Arming options**

Arm <b>away</b>	Used to arm the system when the protected site is vacated entirely.
Arm <b>home</b>	Used to arm the system when people are present within the protected site, for example, during night-time at home. With <b>home</b> arming, perimeter zones are protected but interior zones are not. Consequently, motion within interior zones will be ignored by the control panel, but disturbance of a perimeter zone will cause an alarm.
Quick arm <b>away</b>	Used to arm <b>away</b> without the need to provide a user code. <b>Note:</b> the installer should enable this option, if required.
Quick arm <b>home</b>	Used to arm <b>home</b> without the need to provide a user code. <b>Note:</b> the installer should enable this option, if required.
<b>Forced</b> arming	Used to <b>arm away</b> when any of the system zones is disturbed (that is, system not ready). <b>Note:</b> Bypassed zones are not protected throughout the arming period. Bypassed zones remain unprotected until the system is disarmed.
<b>Instant</b> arming	You can arm the system <b>away-instant</b> or <b>home-instant</b> , thereby canceling the entry delay for all delay zones for the duration of one arming period. Example: you may arm the system in home instant mode and remain within the protected area. Only perimeter protection is active, and if you do not expect a person to enter while the system is armed, alarm upon entry via the main door is an advantage.
<b>Latchkey</b> arming	A special disarming mode in which designated latchkey users (users 5 to 8) will trigger a latchkey message to be sent to a designated telephone when they disarm the system. Example: A parent wants to ensure that their child has returned from school and disarmed the system. Latchkey arming is only possible when the system is armed <b>away</b> .

# Users and codes

As a master user, or user number 1, you need a 4-digit security code to master the system. Code 0000 is not allowed. You can provide security codes to 47 other people to authorize them to use the system. Security codes are used mainly to arm and disarm the system, or to access information that is restricted to authorized users only.

The Duress Code enables you to disarm the system using a special code that sends a silent alarm to the monitoring station.

## Alarms

An alarm may be caused by one of the following events:

- Motion detected by a motion sensor
- Change of state detected by a magnetic contact detector, for example, a window or door is opened
- Detection of smoke by a smoke detector
- Tampering with any one of the detectors
- Pressing the emergency buttons on the keypad

When an alarm is initiated, the internal control panel's sounder is activated first for a limited period set by the installer; this is the abort period. If you cause an alarm accidentally, you can disarm the system within the abort period before other indoor or outdoor sirens start, and before an alarm is reported to the remote responders.

There are two types of alarms as follows:

- **Loud alarm.** Sirens constantly blare out a siren, while the control panel reports the event to the designated recipients.
- **Silent alarm.** This is a non-audible siren alarm that is reported by the control panel to the designated recipients.

## Bypassed areas

Bypassed areas are areas that are not armed when arming the system. Bypassing permits arming only part of the system while allowing free movement of people within certain zones when the system is armed.



# Receiving SMS notifications

The PowerMaster-360 system can be programmed to send SMS event notification messages to four pre-selected mobile phone numbers. The messages can be tagged with a **House ID** name, for example, **JOHN'S HOUSE**.

The following are examples of the reported SMS messages:

- JOHN'S HOUSE  
\*\*AWAY\*\*
- JOHN'S HOUSE  
\*\*DISARM\*\*
- JOHN'S HOUSE  
POWRMASTR-360: LOW BATTERY  
GARAGE: LOW BATTERY
- JOHN'S HOUSE  
STATUS MESSAGE 01  
(Event list is displayed)

# Operating the alarm system through SMS

The PowerMaster-360 system can respond to SMS commands from any cellular telephone.

The various SMS commands are detailed in the following table.

In this table, <code> means a 4-digit user code and \_ means blank space.

**Table 4: SMS command list**

Command	SMS format	SMS format for partitions
ARM AWAY	AWAY_<code> or AW_<code>	P# AWAY_<code> or P# AW_<code>
ARM AWAY INSTANT	AWAY INST_<code> or AWI_<code>	P# AWAY INST_<code> or P# AWI_<code>
ARM AWAY LATCHKEY	LATCHKEY_<code> or LK_<code>	P# LATCHKEY_<code> or P# LK_<code>
ARM AWAY LATCHKEY INSTANT	LATCHKEY INST_<code> or LKI_<code>	P# LATCHKEY INST_<code> or P# LKI_<code>
ARM HOME	HOME_<code> or HM_<code>	P# HOME_<code> or P# HM_<code>
ARM HOME INSTANT	HOME INST_<code> or HMI_<code>	P# HOME INST_<code> or P# HMI_<code>
DISARM	DISARM_<code> or DA_<code>	P# DISARM_<code> or P# DA_<code>
DEFINE HOUSE IDENTITY <sup>1</sup>	HOUSE NAME_<code> <house ID> or HN_<code> <house ID>	P# HOUSE NAME_<code> <house ID> or P# HN_<code> <house ID>
GET SYSTEM STATUS	STATUS_<code> or ST_<code>	P# STATUS_<code> or P# ST_<code>
TURN PGM ON	PGM_XX_ON_<code>	P# PGM_XX_ON_<code>
TURN PGM OFF	PGM_XX_OFF_<code>	P# PGM_XX_OFF_<code>

<sup>1</sup>House ID includes up to 16 characters, for example, JOHN'S HOUSE

❗ **Note:** There may be some delay in executing the commands sent through SMS messages if the PowerMaster-360 panel is communicating at the same time.

## Periodic testing

The components of the security system are designed to be maintenance-free as much as possible. It is mandatory to test the system at least once a week, and after an alarm event, to verify that all system sirens, detectors, keyfobs, keypads, and other peripherals function properly. Proceed as described in this section and if there is any problem, notify your installer at once.

The test is performed in four parts as follows:

1. Siren test: Each siren of the system is automatically activated for 3 seconds (outdoor sirens with low volume). In addition, the system tests the siren of enrolled smoke sensors.
2. Temp/light test: For devices with temperature sensing, the panel displays the temperature of each zone in Celsius or Fahrenheit. For devices that have both temperature and light sensing, the panel displays the temperature and light intensity of each zone.

3. Other device test: Each of the other devices in the system is activated by the user and the display indicates which devices were not yet tested. The **it's me** indication helps to identify the untested devices if necessary. A counter also indicates the number of devices that remain untested.
4. Email test: Generates an event to be sent to the predefined private email addresses.

## Replacing the PowerMaster-360 backup battery

The control panel battery is rechargeable. If a **CPU LOW BATTERY** trouble message is received when the control panel is connected to AC power, and this trouble state continues for more than a few hours, the battery may need to be replaced. Contact Technical Support or your installer for further assistance. Do not attempt to replace the battery yourself. Only an original manufacturer battery must be used.

## Replacing batteries in wireless devices

The wireless devices supplied with your system are powered by batteries that last several years in normal use. However, when a battery becomes weak, the device sends a low battery message to the control panel, and a low battery trouble message is displayed along with the zone information. The respective manuals of these sensors or devices should be consulted for proper battery replacement guidelines to be performed by the installer.

- ① **Note:** When the **low battery** message is received, the battery should be replaced within 7 days.

## Acknowledging keyfob low battery

Some regulations and institutions require the user to acknowledge when the keyfob enters a low battery condition. In such cases the installer will program the system to operate as follows: If you try to disarm the system with a key-fob whose battery voltage is low, a protest beep will be heard for 15 seconds. During this period press the keyfob disarm button again to disarm the system. If you perform this action during the 15-second period, a **Low Bat** acknowledge message will be stored in the event log. If the disarm button is not pressed again during the 15 seconds period you will not be able to re-arm the system unless you perform either one of the following actions:

- Press **away** twice to arm the system.
- Press **away** and then press disarm button.

Performing either of these two actions stores the acknowledge message in the event log.

## Cleaning the control panel

Clean the keypad using a lint-free cloth or soft wipes. Lightly moisten the cloth or wipes with water, household glass-cleaning agent, or low concentration isopropyl alcohol (IPA).

### **WARNING:**

Do not use cleaning products that contain acids, bleach or corrosive agents.

# Partitions

The control panel includes an optional partition feature. Partitioning is available only if your installer has enabled the feature. Partitioning allows you to divide the system into three independently controllable areas with different users assigned to each partition whereby each user can arm the partition to which they are assigned.

Each user code can be assigned to a combination of up to three partitions, and each partition can be armed or disarmed regardless of the status of the other partitions within the system. Example: you can define the garage as partition 1, the basement as partition 2, and the house as partition 3. Because each partition is independent of other partitions, you can arm or disarm each partition as required, without altering the states of the other partitions.

Partitions status is indicated as **P1:X P2:X P3:X**, where each X value indicates a different partition state as described in the following table:

**Table 5: Partition status**

<b>R</b>	Ready
<b>N</b>	Not ready
<b>A</b>	Away
<b>H</b>	Home
<b>E</b>	Exit delay
<b>D</b>	Entry delay
<b>-</b>	Not used

❶ **Note:** Remote operation is performed per partition, or per user code defined for a particular partition, when partitioning is enabled.

A partition is alarmed when receiving an event from an alarmed device assigned to that partition. Alarmed devices do not affect partitions to which they are not assigned. A siren is common to all partitions; therefore, an alarm from one or more partitions will activate the siren.

## Siren activity in partitions

The following list describes the features of siren activity in partitions:

- For a siren that is common to all partitions, an alarm from one or more partitions will activate the siren.
- If the Siren per partition feature is disabled by the installer, all sirens will be activated if there is an alarm in any partition.
- If the Siren per partition feature is enabled by the installer, a siren will be activated if there is an alarm only in its associated partition or partitions.
- A siren activates exit/entry beeps during exit/entry delay of its associated partition or partitions.
- Overlapping siren activations from different partitions will not cause the duration of the siren to be extended.
- If the Siren per partition feature is disabled by the installer, a siren alarm in a particular partition can be stopped only if the user that disarms the system has permissions to the partition in question.
- A siren that is assigned to common partitions can be disarmed by any user who has permissions to that common partition.

- When a siren sounds, it will not stop until all alarmed partitions are disarmed. However, if the siren is active due to an alarm from a common area zone, and one of the partitions assigned to this area disarms the system, the siren will also stop. If the alarm is initiated from a common area but continues with zones that are not assigned to a common area, the siren will not stop until all partitions assigned to the alarmed zones are disarmed.
- If there is a siren that is common to two partitions, if there is a fire in partition 1 and a burglary in partition 2, the siren will sound FIRE. When partition 1 is disarmed, the siren is deactivated or silenced.

## Common areas

The system also supports common areas. Common areas are areas used as walkthrough zones to areas of 2 or more partitions. There may be more than one common area in an installation depending on the layout of the property. A common area is not the same as a partition; it cannot be armed or disarmed directly. Common areas are created when you assign a zone or zones to two or three partitions.

## Home fire escape planning

Fire can spread rapidly through your home, leaving you a short time to escape safely. Your ability to get out depends on advance warning from smoke detectors and advance planning—a home fire escape plan that everyone in your family is familiar with and has practiced.

Use the following advice when fire escape planning:

- Pull together everyone in your household and make an evacuation plan.
- Draw a floor plan of your home, showing two ways out of each room, including windows. Do not forget to mark the location of every smoke detector.
- Test all smoke detectors (by a qualified testing laboratory) periodically, to ensure their serviceability. Replace batteries as required.
- Make sure that everyone understands the escape plan and recognizes the sound of a smoke alarm.
- Verify that the escape routes are clear and that doors and windows can be opened easily.
- If windows or doors in your home have security bars, make sure that the bars have quick-release mechanisms on the inside, so that they can be opened immediately in an emergency case. Quick release mechanisms will not compromise your security, but they increase your chances of safely escaping a home fire.
- Practice the escape plan at least twice a year, making sure that everybody is involved. Allow children to master fire escape planning and practice before holding a fire drill at night when they are sleeping. The objective is to practice, not to frighten, so telling children there will be a drill before they go to bed can be as effective as a surprise drill. If children or others do not readily waken to the sound of the smoke alarm, or if there are infants or family members with mobility limitations, make sure that someone is assigned to assist them in fire drill and in the event of an emergency.
- Agree on an outside meeting place where everyone can meet after they have escaped. Remember to get out first, and then call for help. Never go back inside until the fire department gives the OK.

- Have everyone memorize the emergency phone number of the fire department. That way any member of the household can call from a cellular phone or a neighbor's home.
- Be fully prepared for a real fire: when a smoke alarm sounds, get out immediately and once you are out, stay out—leave the firefighting to the professional.
- If you live in an apartment building, make sure that you are familiar with the building evacuation plan. In case of a fire, use the stairs, never the elevator.
- Tell guests or visitors to your home about your family's fire escape plan.
- When visiting other people's home, ask about their escape plan. It is important to be aware of the escape plan when children are permitted to attend sleepovers at friends' homes. If they do not have a plan in place, offer to help them make one.

## PowerMaster-360 specifications

**Table 6: Specifications**

Feature	Description
Dimensions	15.8x11.45x3.65 cm (6.22x4.5x1.43")
Weight	225g (8 Oz)
Operating temperature	0°C to 49°C (32°F to 120°F)
Humidity	93% relative humidity at 30°C (86°F)
Frequency bands	433-434MHz; 868-869MHz; 912-919MHz
External AC/DC adaptor	AC 100-240V, 50/60 Hz, 0.4A DC 5.1V, 1.96A
Battery	3.7 V, 1000 mAh LiPo
Backup battery time	4 hrs.
Charging time	~2 hrs, 80%
Number of wireless devices	Accommodates more than 120 wireless devices: <ul style="list-style-type: none"> <li>• Up to 64 zones</li> <li>• Up to 15 PIR cameras, 32 keypads, 32 keyfobs, 8 sirens, 4 repeaters</li> </ul>

# Compliance with Standards



Hereby, Visonic Group declares that the PowerG series of central units and accessories are designed to comply with:

- **U.S. Standards:** (FCC) CFR 47 part 15
- **Canada Standards:** RSS 210
- **European CE Standards:** EN 300220, EN 301489, EN 50130-4, EN 60950-1

Hereby, Visonic Ltd. declares that the radio equipment type PowerMaster-360 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <http://www.visonic.com/download-center>.

**⚠ WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance (Visonic Ltd.) could void the user's authority to operate the equipment.

This device complies with FCC Rules Part 15 and with Industry Canada license-exempt RSS standard(s). Operation is subject to two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference that may be received or that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

① **Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

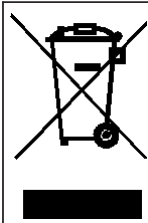
Cet équipement a été testé et jugé conforme aux limites s'appliquant à un appareil numérique de classe B, conformément à la Partie 15 des réglementations de la FCC. Ces limites ont été élaborées pour offrir une protection raisonnable contre les interférences nuisibles dans une installation résidentielle.

Cet équipement génère, utilise et peut émettre de l'énergie de fréquence radio et, s'il n'est pas installé et utilise conformément aux instructions du fabricant, peut provoquer des interférences dangereuses pour les communications radio. Toutefois, rien ne garantit l'absence d'interférences dans une installation particulière. Si cet équipement provoque des interférences nuisibles au niveau de la réception radio ou télévision, ce qui peut être déterminé par la mise hors, puis sous tension de l'équipement, vous êtes invité à essayer de corriger les interférences en prenant les mesures suivantes:

- Réorientez ou déplacez l'antenne réceptrice.
- Augmentez la distance qui sépare l'équipement et le récepteur.
- Branchez l'équipement à une prise d'un circuit différent de celui auquel est branché le récepteur.
- Consultez le revendeur ou un technicien radio/télévision expérimenté pour obtenir de l'aide.

#### Industry Canada Declaration

This product meets the applicable Industry Canada technical specifications/Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.



#### W.E.E.E. Product Recycling Declaration

For information regarding the recycling of this product you must contact the company from which you originally purchased it. If you are discarding this product and not returning it for repair then you must ensure that it is returned as identified by your supplier. This product is not to be thrown away with everyday waste.

Directive 2012/96/EC Waste Electrical and Electronic Equipment.

## Visonic Limited Warranty

Visonic Ltd. ("**Seller**") warrants the Products to the original purchaser only (the "**Buyer**") against defective workmanship and materials under normal use of the Products for a period of twelve (12) months from the date of shipment by the Seller.

This Warranty is absolutely conditional upon the Products having been properly installed, maintained and operated under conditions of normal use in accordance with the Seller's recommended installation and operation instructions. Products which have become defective for any other reason, according to the Seller's discretion, such as improper installation, failure to follow recommended installation and operational instructions, neglect, willful damage, misuse or vandalism, accidental damage, alteration or tampering, or repair by anyone other than the Seller, are not covered by this Warranty.

There is absolutely no warranty on software, and all software products are sold as a user license under the terms of the software license agreement included with such Product.

The Seller does not represent that Products may not be compromised and/or circumvented or that the Products will prevent any death and/or personal injury and/or damage to property resulting from burglary, robbery, fire or otherwise, or that the Products will in all cases provide adequate warning or protection. The Products, properly installed and maintained, only reduce the risk of such events without warning and it is not a guarantee or insurance that such events will not occur.

**Conditions to Void Warranty:** This warranty applies only to defects in parts and workmanship relating to normal use of the Products. It does not cover:

- damage incurred in shipping or handling;
- damage caused by disaster such as fire, flood, wind, earthquake or lightning;



- damage due to causes beyond the control of the Seller such as excessive voltage, mechanical shock or water damage;
- damage caused by unauthorized attachment, alterations, modifications or foreign objects being used with or in conjunction with the Products;
- damage caused by peripherals (unless such peripherals were supplied by the Seller;
- defects caused by failure to provide a suitable installation environment for the products;
- damage caused by use of the Products for purposes other than those for which they were designed;
- damage from improper maintenance;
- damage arising out of any other abuse, mishandling or improper application of the Products.

**Items Not Covered by Warranty:** In addition to the items which void the Warranty, the following items shall not be covered by Warranty: (i) freight cost to the repair centre; (ii) customs fees, taxes, or VAT that may be due; (iii) Products which are not identified with the Seller's product label and lot number or serial number; (iv) Products disassembled or repaired in such a manner as to adversely affect performance or prevent adequate inspection or testing to verify any warranty claim. Access cards or tags returned for replacement under warranty will be credited or replaced at the Seller's option.

**This warranty is exclusive and expressly in lieu of all other warranties, obligations or liabilities, whether written, oral, express or implied, including any warranty of merchantability or fitness for a particular purpose, or otherwise. In no case shall the SELLER be liable to anyone for any consequential or incidental damages for breach of this warranty or any other warranties whatsoever, as aforesaid.**

**The Seller shall in no event be liable for any special, indirect, incidental, consequential or punitive damages or for loss, damage, or expense, including loss of use, profits, revenue, or goodwill, directly or indirectly arising from Purchaser's use or inability to use the Product, or for loss or destruction of other property or from any other cause, even if Seller has been advised of the possibility of such damage.**

**The SELLER shall have no liability for any death, personal and/or bodily injury and/or damage to property or other loss whether direct, indirect, incidental, consequential or otherwise, based on a claim that the Product failed to function.** However, if the Seller is held liable, whether directly or indirectly, for any loss or damage arising under this limited warranty, **the SELLER'S maximum liability (if any) shall not in any case exceed the purchase price of the Product INVOLVED**, which shall be fixed as liquidated damages and not as a penalty, and shall be the complete and exclusive remedy against the Seller.

When accepting the delivery of the Products, the buyer agrees to the said conditions of sale and warranty and he recognizes having been informed of.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so these limitations may not apply under certain circumstances.

The Seller shall be under no liability whatsoever arising out of the corruption and/or malfunctioning of any telecommunication or electronic equipment or any programs.

The Seller's obligations under this Warranty are limited solely to repair and/or replace at the Seller's discretion any Product or part thereof that may prove defective. Any repair and/or replacement shall not extend the original Warranty period. The Seller shall not be responsible for dismantling and/or reinstallation costs. To exercise this Warranty the Products must be returned to the Seller freight pre-paid and insured. All freight and insurance costs are the responsibility of the Buyer and are not included in this Warranty.

This warranty shall not be modified, varied or extended, and the Seller does not authorize any person to act on its behalf in the modification, variation or extension of this warranty. This warranty shall apply to the Products only. All products, accessories or attachments of others used in

conjunction with the Products, including batteries, shall be covered solely by their own warranty, if any. The Seller shall not be liable for any damage or loss whatsoever, whether directly, indirectly, incidentally, consequentially or otherwise, caused by the malfunction of the Products due to products, accessories, or attachments of others, including batteries, used in conjunction with the Products. This Warranty is exclusive to the original Buyer and is not assignable.

This Warranty is in addition to and does not affect your legal rights. Any provision in this warranty which is contrary to the Law in the state or country where the Product is supplied shall not apply.

**Governing Law:** This disclaimer of warranties and limited warranty are governed by the domestic laws of Israel.

### **Warning**

The user must follow the Seller's installation and operational instructions including testing the Product and its whole system at least once a week and to take all necessary precautions for his/her safety and the protection of his/her property.

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